

Mental Health Case Manager 1 CONTRACT POSITION (35 HOURS/WEEK) START DATE: AS SOON AS POSSIBLE END DATE: MARCH 30, 2018 (Within OPSEU)

The Mental Health Case Manager - will work within a team that serves to provide comprehensive case management services within a recovery and strength based model of care to referred individuals with mental health problems, in the City of Thunder Bay, who are experiencing homelessness.

KEY RESPONSIBILITIES:

The Mental Health Service Worker shall assume responsibility and be evaluated for:

- 1. Ability to conduct a bio-psychosocial intake focussing on strength and recovery for individuals with mental health problems requiring housing to assist in determining appropriateness.
- 2. Work as member of a team in venues such as case reviews in order to profile presenting issues of referred clients to develop strategies for intervention or alternative resources and options.
- 3. Providing mental health supports, liaison services, and educational/consultation to service providers and landlords.
- 4. Developing service and safety plans with clients, client and systemic advocacy, symptom management capacity building, supportive counselling, family support, and crisis support, as well as completing tenancy and landlord agreements.
- 5. Routinely assessing client's health for potential problems, and developing and implementing a plan with the client to address any health related concerns.
- 6. Outreach and client and landlord identification.

Qualifications and Characteristics:

Minimum education and experience includes:

- Degree or Diploma in Social Sciences
- Three to five years direct experience working with individuals with serious mental illness and addictions issues who are not effectively engaged with formal services (homeless)
- ➤ Knowledge of the health, mental health, addictions, and social services
- > Demonstrated ability to work with complex populations
- ➤ Ability to work in unstructured environments
- Evidence of solid relationships with community partners
- ➤ ASIST and Non-Violent Crisis intervention an asset
- ➤ Ability to work independently in the community
- Knowledge and understanding of harm reduction and recovery approaches to service delivery
- Ability to travel and must have use of personal vehicle, Valid Driver's license, and two million dollar liability

Closing date for Applicants is <u>August 9, 4:30 PM</u>

Interested applicants are to send a letter of application along with their resume to: careers@cmha-tb.on.ca

CMHA Thunder Bay is committed to creating a diverse and inclusive environment and welcomes applications from all qualified individuals including those with a lived experience, members of visible minorities, Aboriginal persons and persons with disabilities.