



## **Casual Crisis Response Workers**

**Start Dates: As Soon As Possible (variable hours)**

C.M.H.A., Thunder Bay Branch, has openings for casual & part-time Crisis Response Workers.

### **Key Responsibilities:**

- a) assisting individuals experiencing mental health crisis to resume community functioning
- b) information and referral assistance
- c) crisis assessment
- d) crisis interventions and supports
- e) brief telephone crisis counseling and on-site crisis intervention provided in a person's home or other community setting
- f) Intervention and stabilization support in a residential setting using a recovery-focused approach
- g) being part of a team assisting individuals to access mental health specialists and/or hospitals and to coordinate referrals, linkages, and follow-up to appropriate community support services

**Qualifications should include:** a post-secondary degree or diploma in the health or human services field, complimented by two years experience working with individuals with a mental health illness. Applicants should demonstrate a good knowledge of community mental health and other social service resources and possess skills and experience in crisis assessment, intervention strategies, and crisis counselling/support. The incumbent shall also have excellent interpersonal, communication, and problem-solving skills. . Applicants must have extensive availability. Applicants must be available for shift work on weekdays, weeknights, weekends, and on short notice. Applicants must have a valid driver's license and use of a reliable vehicle. Police Clearance Certificate is required.

### **Closing Date: January 19, 2018 at 4:30 PM**

Applications, including cover letter and 3 work related references can be e-mailed to: [careers@cmha-tb.on.ca](mailto:careers@cmha-tb.on.ca)

CMHA Thunder Bay is committed to creating a diverse and inclusive environment and welcomes applications from all qualified individuals including those with a lived experience, members of visible minorities, Aboriginal persons and persons with disabilities.